

Tenant Charges - for tenancy contracts pre dating 1 June 2019

Please be advised the below charges apply to all tenancies that have been signed before 1st June 2019

Item	Charge
Rooms	£200.00 per person
1 bed	£400.00 min or £200.00 per person
2 bed	£500.00 min or £200.00 per person
3 bed+	£750.00 min or £200.00 per person
Company Lets	£1,000.00
Boroughs outside of Tower Hamlets	£1,000.00 min or £500.00 per person
Late payment charges	If rent is paid more than 3 days late interest of 6% above the current bank of England Base rate will be levied for each day the rent is late including the 1 st three days. For any letter sent out by City Realtor regarding late or non payment of rent, there is a £50 charge per letter.
Guarantors Charges	£150.00 per person - as described above under set up fees.
Payments made separately	Rental payments (if permitted) carry a £10 charge per transaction
Call out charges:	
Tenant locked out	£50.00 charge for call outs during the working day
Out of hours service	£100.00 per hour + contractor costs. If there is no fault at the property.
Call out charges	There is a charge of £50.00 per visit where contractors/agents are called and there is no fault or the fault lies with the tenant or the fault does not lie within the remit of the landlord or agent.
Out of hours Check in	£70.00
Aborted contractor call out	£100.00 where an appointment is arranged for a contractor to attend the property and the tenant fails to allow access to the property.
Key replacement charges	Min £10.00 per key. Fob keys are min £15.00. Please note it is the tenants responsibility to pay for the change of locks in the event of lost / missing keys.
Reference request charge	£36.00
Contract amendment fee	£150.00 to make changes / add a person to the contract
Unreferenced payment fee	£30.00
Cleaning charges	Tenants will be invoiced cost of cleaning. Including any cleaning required during the term of the contract.
Late exit fees	£10.00 per hour
Out of hours or weekend move in	£60.00
Express move in (3 days)	£100.00
Express move in (5 days)	£50.00
Contract renewal	£120.00
Company Contract renewal	£500.00
Early exit fee on rooms	£50.00 per person
Early exit fee on whole properties	£200.00 if all sharers change or £50.00 if one sharer changes
Tenant Advertising fees	£200.00 Where a tenant requests that we advertise their property to assist them in finding a replacement. Please note you are still liable for rent until an adequate replacement is found.

If you have any questions regarding our fees, please ask your lettings manager.
All prices unless otherwise stated are inclusive of VAT.

City Realtor operates a client money protection scheme provided by Propertymark and an independent redress scheme provided by The Property Ombudsman www.tpos.co.uk